



**INFIRMIERS DE RUE  
STREET NURSES**

Together, let's  
end homelessness



# SUMMARY OF THE YEAR 2023

Housing is key  
in saving lives.

# From street life to housing

## FOLLOW-UP IN BRUSSELS

### On the street :

- A team of 9 people
- 46 patients in intensive follow-up during the year
- 372 outreaches
- 1400 meetings with potential patients
- 775 healthcare provisions, advices, transfers, accompaniment
- Presence of a consulting psychologist in the street and during meetings in order to develop psychological support
- Use of mental health assessment tool for rough sleepers (Redico)
- Specific work on patients' resources/dreams
- 'Street monitoring plan' applied on 7 occasions
- 17 field visits by the dog Frida for animal mediation
- 49 inter-departmental exchanges with the network

### Housing First :

- A team of 14 people
- 15 rehousing initiatives
- 59 people followed up during the year
- 11 relocations providing better quality of life
- 1429 meetings
- 897 healthcare provisions, advices, transfers, accompaniment
- Collaborating with 26 patients in working on their dreams and reconnecting with their families
- Psychological consultance support
- Supporting patients in the new «La Ruche» shared accommodation project
- Meetings between Housing First partners and the participation in the Brussels umbrella organisation
- 54 joint monitoring meetings



## My Way, a path to housing fulfilment :

- A team of 7 people
- 59 people being followed up during the year
- 615 meetings
- 1459 meetings and calls
- Putting in place recreational activities to help people flourish and providing anchorage in their homes
- Continuation of the animal mediation project with 2 dogs
- Use of the PEPS tool (Personal Situation Plan) on 38 occasions
- Presentation of the project to 25 associations to expand partnerships
- Exchanges with other Housing First teams
- Organising a community meal
- Motivational interviewing coaching by 2 psychologists
- In-depth reflection on the end of monitoring





# Follow-up in Liège

- A team of 10 people
- 23 people in intensive follow-up during the year
- 9 people relocated and 1 person on the street in Liège relocated to Brussels
- 1 patient died on the street
- 207 outreaches
- 626 healthcare provisions, advices, transfers, accompaniment
- 289 visits to homes/institutions
- 10 quality moments thanks to a wellness activity for patients
- 85 collaboration and consultation meetings regarding a patient
- 42 inter-departmental exchanges

# New housing

- Creation of the Property Fund Casa+
- Renovation of a single-family house in Anderlecht to accommodate 3 flatmates
- Installation and occupation of 5 modules in Neder-Over-Heembeek
- Creation of an accommodation thanks to a partnership under the Emergency Housing Plan
- 3 housing units available to patients in Liège thanks to a family foundation
- Capture of 2 homes from the private market in Liège
- Capture of 10 social housing units in Brussels



# STRATEGIC PRIORITIES 2023

- Improving the quality of work
- Raising awareness, mobilisation and advocacy
- Creating and capturing sustainable housing



# THE FIGURES

## Brussels and Liège

**59**

**employees**  
(45.83 FTE)

**24**

**people rehoused** in 2023

**214**

**people rehoused**  
in 17 years

**6**

**patients died**  
(including 1  
on the street)

**3 768**

**meetings**  
completed

**22 507**

**interventions**  
(administrative &  
medical appointments,  
conversations)

**2 873**

**Accompaniments,  
healthcare provisions,  
transfers, advices**

**579**

**outreaches**

**83**

**patients in  
Housing First**

**14**

**relocations**

**53 ans**

**average age of  
patients**

**81.1%**

**street addictions**

**78.4%**

**street mental  
health problems**

**70.3%**

**chronic physical illnesses**  
on the street

# TRAINING :

## “Hygiene, let’s talk about it”

- Face-to-face training of 188 professionals from the social and medical sectors
- Adaptation and use of 3 new tools to improve content
- Online training completed on 2 occasions
- Raising awareness among more than 350 secondary school students

# MOBILISING SOCIETY

## Political advocacy

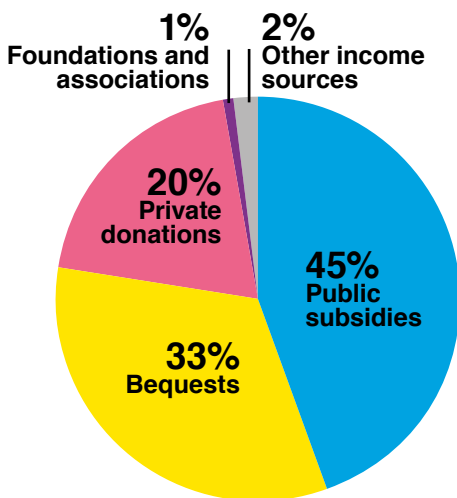
- Helping to organise Housing Action Day
- Drafting and distributing of a policy memorandum
- Participation in the drafting of the Bico Federation’s policy memorandum
- Participation in discussions on the Master Plan to combat homelessness
- Dissemination of awareness-raising content to the general public
- Meetings with various political parties to put forward our demands

## External communication and awareness-raising

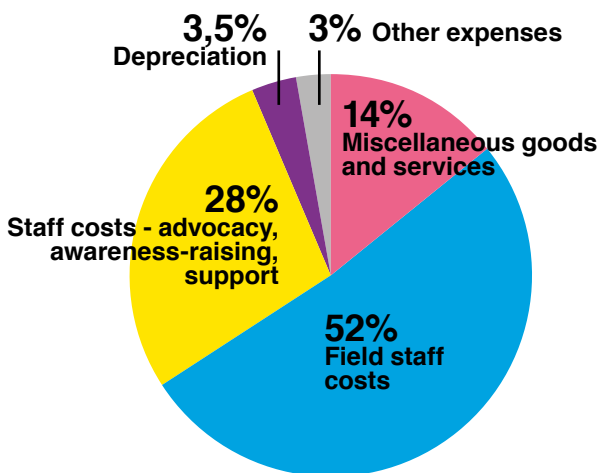
- Publication of the new, completely revised edition of our handbook «Sortir de la rue, manuel d’accompagnement de la personne sans-abri» («Getting off the streets: a guide for homeless people»).
- Street nurses chosen to benefit from the «Brussel Helpt» campaign
- Team of 200 runners at the 20km of Brussels
- End-of-year multimedia campaign «Donation after donation, let’s build a future for homeless people».
- 5609 people or companies have made a donation
- € 1,180,000 in donations received

# FINANCES

## Revenue



## Expenditure



**Infirmiers de rue ASBL – Straatverplegers VZW**

Rue Gheude 21-25, 1070 Brussels • Belgium

Tel. : 0032 (0)2 265 33 00

info@idr-sv.org • [www.infirmiersderue.org](http://www.infirmiersderue.org)

[www.straatverplegers.org](http://www.straatverplegers.org)